

# The Ad✓ocacy Charter

ADVOCACY HELPS YOU TO HAVE **YOUR** SAY IN WHAT HAPPENS IN **YOUR** LIFE. ADVOCACY IS SUPPORTING **YOU** IN SPEAKING OUT ABOUT WHAT **YOU** NEED.

## CLARITY OF PURPOSE

This means we will be clear and honest about what we can and cannot do for **YOU**.



## PUTTING PEOPLE FIRST

This means we will ask **YOU** what you want to happen and give information for **YOU** to make choices.



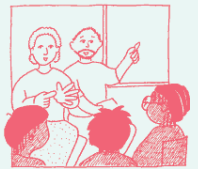
## INDEPENDENCE

This means we can do the things that are important to **YOU** and not have to try to please other people or groups.



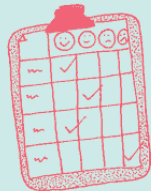
## SUPPORTING ADVOCATES

This means we will help and support advocates so we can advocate for you and help **YOU** speak out.



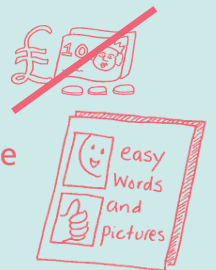
## ACCOUNTABILITY

This means we will have ways of checking what we do for you.



## ACCESSIBILITY

This means we will not ask you for money and we will use simple language and information that **YOU** can understand.



## EMPOWERMENT

This means we will help you to speak up for yourself and have **YOUR** say in how groups work.



## CONFIDENTIALITY

This means that we will keep information about you private and safe and not pass it on to people unless you have said we can.



## COMPLAINTS

This means you should be able to complain if you are unhappy with your advocate and have help from people outside the group to do this.



## EQUAL OPPORTUNITY

This means we will treat **ALL** people fairly and equally and have a policy that says how we will do this.

